

PRIVACY POLICY OF

THE FIRST THE LAST



The First The Last Agency LLC (“we,” “us,” or “our”) operates the website <https://thefirstthelast.agency>, which provides the SERVICE. This Privacy Policy informs you about our policies on collecting, using, and disclosing Personal Information when you use our Service. By using our Service, you agree to the collection and use of information as outlined in this Privacy Policy.

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INFORMATION COLLECTION AND USE

For a better experience on our Service, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, and postal address. The information we collect will be used to contact or identify you and improve our Service. We do not share or disclose your information except as described in this policy.

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LOG DATA

Whenever you visit our Service, we collect Log Data that may include your computer’s IP address, browser version, pages of our Service visited, time and date of your visit, and other statistics.

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SERVICE PROVIDERS

We may employ third-party companies and individuals for the following:

- To facilitate our Service;
- To perform Service-related services;
- To assist in analyzing how our Service is used.

These third parties have access to your Personal Information only to perform tasks on our behalf and are obligated not to disclose or use the information for any other purpose.

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SECURITY

We value your trust in providing us with your Personal Information and strive to use commercially acceptable means of protecting it. However, no internet transmission or electronic storage method is 100% secure.

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LINKS TO OTHER SITES

Our Service may contain links to other sites. We advise reviewing the Privacy Policy of these external sites, as we have no control over their content, privacy policies, or practices.

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COOKIES

Our website uses "cookies" to collect information and improve our Service. You can choose to accept or refuse these cookies. Refusing cookies may affect your ability to use some portions of our Service.

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CHILDREN'S PRIVACY

Our Services do not address anyone under the age of 13. We do not knowingly collect personal information from children under 13. If we discover that a child under 13 has provided us with personal information, we will promptly delete it. If you are a parent or guardian aware that your child has provided us with personal information, please contact us.

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PAYMENT AND REFUND POLICY

Payments can be made through Stripe. All services rendered by our company are provided on a non-refundable basis. If a client is unsatisfied with intermediate work results, the company may deduct expenses incurred to deliver the project, and the remaining amount will be refunded.

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ACCESSIBILITY STATEMENT

At The First The Last, we take pride in the fact that our website is not merely an information platform, but a genuine work of art that reflects our unique vision of design and creativity. Nonetheless, we strive to ensure our site remains accessible to all users, including those with disabilities.

We adhere to the requirements of the Americans with Disabilities Act (ADA) and follow the core principles of the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, while preserving our signature artistic concept.

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OUR ACCESSIBILITY EFFORTS

- All images include alternative text, and the site can be navigated using a keyboard.
- Our pages are optimized for screen readers and other assistive technologies.
- We continually assess user feedback and refine site functionality to ensure convenience for all.
- We regularly check the website for potential accessibility barriers and make adjustments.

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DESIGN AS ART

Our team believes that web design is a form of creative expression, so some interface elements may go beyond standard practices. We recognize that this artistic approach does not always fit neatly within strict technical limits. Nevertheless, we make every reasonable effort to comply with key accessibility requirements.

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CONTACT US

If you have any questions or suggestions about our Privacy Policy, please contact us at:

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